FINANCIAL HIGHLIGHTS

	Years Ended September 30			Percentage Change from Preceding Year		
(dollars in millions)	1998	1997	1996	1998	1997	1996
Operating revenue	\$ 60,072	\$58,216	\$56,402	3.2%	3.2%	3.9%
Operating expenses	57,778	54,873	53,113	5.3%	3.3%	4.7%
Operating income	2,294	3,343	3,289			
Operating margin	3.8%	5.7%	5.8%			
Federal POD costs shifted to USPS(1)	\$ 8	\$ 258	\$ —			
Net income	550	1,264	1,567			
Capital cash outlays ⁽²⁾	\$ 2,950	\$ 3,075	\$ 2,296	-4.1%	33.9%	27.3%
Total debt	6,421	5,872	5,919	9.3%	-0.8%	-18.7%
Interest expense on borrowings	\$ 167	307	368	-45.6%	-16.6%	-35.0%
Capital contributions of U.S. Government	\$ 3,034	\$ 3,034	\$ 3,034			
Accumulated losses at end of year(3)	(3,844)	(4,394)	(5,658)			
Total net capital deficiency ⁽⁴⁾	(810)	(1,360)	(2,624)			
Number of career employees ⁽⁵⁾	792,041	765,174	760,966	3.5%	0.6%	1.0%
Mail volume (millions of pieces) ⁽⁶⁾	197,943	190,888	183,439	3.7%	4.1%	1.5%

- (1) The federal government transferred pre-1972 Post Office Department (POD) workers' compensation expenses to the Postal Service in 1997. See page 43 for a complete explanation. (2) Does not include capital leases and impact of reclassifications and adjustments included in audited financial statements.
- (3) Losses accumulated since Postal Service was created in 1971 with mandate to set rates such that revenue covers costs.
- (4) Net capital deficiency equals capital contributions less accumulated losses at beginning of year plus net income.
- (5) Actual number of employees
- (6) 1996 Revised

